



# System Requirements Guide 2022 R1

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**MAXIMIZER**CRM CLOUD

## System Requirements

This section describes the minimum system requirements for using Maximizer CRM Cloud. The minimum system requirements only represent what is necessary to use Maximizer CRM. The actual system requirements for your setup might depend on several factors such as the number of users accessing Maximizer CRM.

<b>Requirement</b>	<b>Description</b>
<b>Processor Speed</b>	2.0 GHz or greater
<b>RAM</b>	4 GB or greater
<b>Screen Resolution</b>	1024x768 minimum
<b>Internet Specifications</b>	2.5 Mbps (minimum)
<b>Browser</b>	<ul style="list-style-type: none"> <li>• Google Chrome for Windows and Mac</li> <li>• Microsoft Edge</li> <li>• Mozilla Firefox for Windows and Mac</li> </ul> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p><b>i</b> <i>Note: Starting with version 2021 R2, support for Internet Explorer 11 has been stopped.</i></p> </div>
<b>Mobile App &amp; Mobile Responsive Web Access</b>	<ul style="list-style-type: none"> <li>• iOS versions 13 and later</li> <li>• Android OS versions 10 and later</li> <li>• Maximizer 2019 v17.2 (R3) and later               <ul style="list-style-type: none"> <li>○ API version 2.14 and later</li> </ul> </li> </ul>



## Contacting Support

If you have problems or questions, contact the Maximizer Support team. To do that, use one of the following channels:

### Phone

- **North America:** 1-866-275-1254 (Monday through Friday, 5:00 AM to 7:30 PM, PST; Sunday 11:00 AM to 7:30 PM, PST)
- **Europe, Middle East, Africa:** +44 13 4476 6904 (Monday through Friday, 9.00 AM to 5.30 PM, GMT)
- **Australia & New Zealand:** + 61 2 9957 2011 (Monday through Friday, 5:00 AM to 7:30 PM, PST; Sunday 11:00 AM to 7:30 PM, PST)

### Email

Write to the support team at:

- **EMEA:** [techsupport@maximizer.co.uk](mailto:techsupport@maximizer.co.uk)
- **Rest of the world:** [support@maximizer.com](mailto:support@maximizer.com)

### Chat

The chat window can be accessed from within Maximizer CRM. Go to **Help Center > Support Chat**.