



System Requirements Guide 2021 R3

MAXIMIZERC CRM CLOUD

System Requirements

This section describes the minimum system requirements for using Maximizer CRM Cloud. The minimum system requirements only represent what is necessary to use Maximizer CRM. The actual system requirements for your setup might depend on several factors such as the number of users accessing Maximizer CRM.

Requirement	Description
Processor Speed	2.0 GHz or greater
RAM	4 GB or greater
Screen Resolution	1024x768 minimum
Internet Specifications	2.5 Mbps (minimum)
Browser	<ul style="list-style-type: none"> • Google Chrome for Windows and Mac • Microsoft Edge • Mozilla Firefox for Windows and Mac <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>i <i>Note: Starting with version 2021 R2, support for Internet Explorer 11 has been stopped.</i></p> </div>
Mobile App	<ul style="list-style-type: none"> • iPhone, iPad, and iPod Touch running iOS versions 10, 11, 12, 13, or 14 • Android OS versions 6, 7, 8, 9, 10, 11, and 12 • Maximizer 2019 v17.3 (R4) and later
Mobile Access	<ul style="list-style-type: none"> • iPhone, iPad, and iPod Touch running iOS versions 8, 9, 10, 11, 12, 13, or 14 • Android OS versions 4, 5, 6, 7, 8, 9, 10, 11, and 12



Contacting Support

If you have problems with or questions about Maximizer CRM or Maximizer CRM Cloud, contact the Maximizer Support team. In order to do that, you can use one of the following channels:

Phone

- **North America:** 1-866-275-1254 (Monday through Friday, 5:00 AM to 7:30 PM, PST; Sunday 11:00 AM to 7:30 PM, PST)
- **Europe, Middle East, Africa:** +44 13 4476 6904 (Monday through Friday, 9.00 AM to 5.30 PM, GMT)
- **Australia & New Zealand:** + 61 2 9957 2011 (Monday through Friday, 5:00 AM to 7:30 PM, PST; Sunday 11:00 AM to 7:30 PM, PST)

Email

Write to the support team at:

- **EMEA:** techsupport@maximizer.co.uk
- **Rest of the world:** support@maximizer.com

Chat

The chat window can be accessed from within Maximizer CRM. Go to **Help Center > Support Chat**.