System Requirements R1 2021

MAXIMIZER™CRM ON-PREMISE

System Requirements

The hardware and software requirements for Maximizer installation are listed in the following tables. Please refer to the Maximizer website for updated information.

> The minimum system requirements need to be met for Maximizer to run on your system. They may not be the ideal specifications to run Maximizer in your organization. We strongly recommend that you increase your hardware capacity if you have a large number of users. Your operating system may also have higher requirements for some components, such as processor speed and RAM. Refer to your operating system documentation for OS-specific requirements.

Processor Speed	Quad Core 2.0 GHz or faster processor per server
Available RAM	16 GB or more
Available Hard Disk Space	10 GB or more
Screen Resolution	1024x768 or higher
Operating System	Microsoft Windows Server 2012, 2012 R2, 2016 or 2019 * It is recommended to update to the latest service packs.
Database Software	Microsoft SQL Server 2012, 2014, 2016, 2017 or 2019 (updated to their latest service packs) with full-text search enabled
Email System	SMTP (Email Service)
Internet Speed	5 Mbps (minimum) 10 Mbps or higher (recommended) * For a large number of users you will want to increase Internet speed.
Software on the server where Maximizer components for Microsoft IIS are installed	Microsoft Internet Information Server 8.0 (Windows Server 2012), 8.5 (Windows Server 2012 R2), or 10 (Windows Server 2016, 2019)

It is highly recommended you turn on ASP.Net Session State for better Stability, especially if you have more than 10 users using the application.

Internet Browser

- Google Chrome for Windows and Mac
- Microsoft Edge
- Mozilla Firefox for Windows and Mac
- Internet Explorer 11 (The support of Internet Explorer will be discontinued in summer 2021.)

Mobile App

- iPhone, iPad, iPod Touch (Supported iOS 10, 11, 12, 13, 14)
- Android devices (Supported Android 6, 7, 8, 9, 10, 11)

Mobile Access

- iPhone, iPad, iPod Touch (Supported iOS 8, 9, 10, 11, 12, 13, 14)
- Android devices (Supported Android 4, 5, 6, 7, 8, 9, 10, 11)

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