

– DATASHEET

# Release Notes 2020 -

**MAXIMIZER**CRM





## **Outlook Sync**

The issue related to syncing the recurring appointments that cross Daylight Saving Time boundaries has been fixed. In previous versions, the recurring appointments that cross Daylight Saving Time boundaries will offset one hour after the Daylight Saving Time starts or ends. This issue has been fixed in this release.

#### Note

•This fix only affects the new appointments created in Outlook and synced to Maximizer CRM. The bug fix will not affect any existing appointments that are already in the calendar. The users need to recreate those appointments.

•No action is required from the users. The fixes are made in the server side. The users do not need to upgrade their Outlook add-in.

### Auto-complete address and geo-codes

An address will be associated with geocodes (latitude and longitude) only if the user searches for addresses and select one from Google suggestions. There is no automated process to link the existing addresses with geocodes.

#### Note

To change an address that is associated with geocodes, it is recommended to perform a search and select a new address from suggestions. This will update the address and the associated geocodes. Manually changing part of the address such as street number or zip/postal code may cause the incorrect geocodes associated with the address.



## Long and short date format

There are places where the date format setting is not followed, including:

- Details, Documents and Activities following tab
- Notification panel
- Some dialogs such as document properties in Company Library, modify task date dialog in Hotlist.

These places will be addressed in future release.

## **Deprecated products**

Office 2010 will not be supported in 2020 R2 release.

As of December 31<sup>st</sup> 2020, we will be discontinuing support for the following Cloud Elements based integrations, which will stop working on January 15<sup>th</sup> 2021:

- Dropbox
- OneDrive
- Google Calendar
- Google Drive
- Hubspot
- QuickBooks
- SharePoint
- Twilio

Some of these integrations have been changed to have a direct connection into Maximizer, CRM while others will rely on a third-party connection. <u>Download the</u> <u>document</u> that outlines the options available for each of the integrations above.





## Experience MAXIMIZERCRM

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